

TEMC
 Leading
 Locally
 Competing
 Globally



30 Aug – 2 Sep 2015
 Novotel North Beach Wollongong




Program as at 31 July 2015






Sunday 30 August 2015

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| 9.00am – 4.00pm | TEFMA Board Meeting <i>Executive Boardroom</i> |
| 9.00am – 12.30pm | Pre Conference Workshop: Enabling Innovation in your Workplace <i>Admirals Room</i> |
| 11.00am – 4.00pm | ATEM Council Meeting <i>Boardroom 1</i> |
| 12noon – 6.00pm | Registration Desk Opens <i>Ground Floor, Novotel Wollongong</i> |
| 6.00pm – 8.30pm | Welcome Reception <i>Deck Area, Novotel Wollongong</i> |

Monday 31 August 2015

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| 7.00am | Registration Desk Opens <i>Ground Floor, Novotel Wollongong</i> |
| 8.30am – 8.40am | Welcome to TEMC 2015 <i>Ballroom, Novotel Wollongong</i> |
| 8.40am – 8.50am | Welcome To Country <i>Professor Paul Chandler</i> <i>University of Wollongong</i> |
| 8.50am – 9.00am | Opening Comments <i>Peter Maywald</i> <i>2015 TEMC Convenor</i> |
| 9.00am – 9.10am | Opening Address <i>His Excellency General The Honourable David Hurley AC DSC (Ret'd)</i> <i>Governor of New South Wales</i> |

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| 9.10am – 9.20am | | Sponsors' Speak Easy <i>Sarah Ball Woods Bagot & Paul Dowling Wilde & Woollard</i> | | | | |
| 9.20am – 10.10am | | Keynote Speaker <i>Professor Ian Chubb</i> <i>Office of the Chief Scientist</i> | | | | |
| 10.10am – 10.15am | | Sponsors' Speak Easy <i>Lyons</i> | | | | |
| 10.15am – 10.50am | | MORNING REFRESHMENTS | | | | |
| 10.50am – 11.40am | | Concurrent Session A | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | ATEM | Leadership | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| Maurie Pawsey Scholarship Winner | Leader of the Pack: Which University Pays its General Staff the Best? | The Role of Leaders in Enhancing University Employer Attractiveness for Talented Academic Staff | View from the Top End - The New Menzies School of Health Research | Developing Leadership Practice Through Mindfulness Within the Tertiary Education Sector | Curriculum Approval Policy | Becoming a Smart Organization: Building Staff & Institutional Capability |
| <i>Ivana Glavinic May</i> <i>University of South Australia</i> | <i>Ian Dobson</i> <i>Federation University / Monash University</i> | <i>Dan Abell</i> <i>LH Martin Institute</i> | <i>James Edwards</i> <i>Hames Sharley</i> | <i>Jonathon Hagger</i> <i>Waiariki Institute of Technology</i> | <i>Sheree Walker,</i> <i>Jane McCaffrey</i> <i>Edith Cowan University</i> | <i>Sandra Jeffries</i> <i>University of the Sunshine Coast</i> |
| 11.45am – 12.35am | | Concurrent Session B | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | ATEM | Leadership | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| Doing More with Less: Creating an Andragogical Space Plan to Repositioning a Campus by Reutilising Existing Building Stock | Canadian Association for University Business Officers Presentation | Building Capacity to compete globally - OD can do that | The Institute of Marine & Antarctic Studies – A 5 Star Success | Welcome to Higher Education Survivor: The Global Edition | Professional Staff, Service Culture & the Student Experience | Meeting Client Demand in the Learning Resources Environment |
| <i>Lucy O'Driscoll</i> <i>Hassell</i> | <i>Michelle Jordan-Tong</i> <i>University of Waikato</i> | <i>Scott Partridge</i> <i>University of Tasmania</i> <i>Lucienne Tessens</i> <i>University of Western Australia</i> | <i>David Uhlhorn</i> <i>Umow Lai</i> | <i>James Phyland</i> <i>University of Melbourne</i> | <i>James Armit,</i> <i>Kirsten Emes</i> <i>RMIT University</i> | <i>Natalie Hull,</i> <i>Loretta Atkinson</i> <i>University of Queensland</i> |
| 12.35am – 1.30pm | | LUNCH | | | | |
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| 1.30pm – 2.20pm | | Concurrent Session C | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | ATEM | Facilities Management | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| Getting it Right: Measuring Success in the Development of Collaborative Contemporary Teaching & Learning Spaces <i>Carol Home Unitec Institute of Technology</i> | Getting into Print: Publish or be Damned! <i>Ian Dobson Federation UA / Monash University</i> | Laboratory Excellence & Collaborative Research Environments: A Global Approach <i>Georgia Singleton Woods Bagot Leslie Ashor Research Facilities Design</i> | Thinking Outside the Rectangle: Beyond the Carpark for Sustainable Transport at the University of Tasmania <i>Corey Peterson University of Tasmania</i> | Restructuring: The Gap Between Training & Support, & Reality for Managers <i>Cathy Comber University of Auckland</i> | No Pain, No Gain: Restructuring Student Services at the University of Newcastle <i>Bree Slater, Birdene Doherty, Lauren Shield University of Newcastle</i> | Technology Assisted Strategic Planning in a Complex Environment; A Global Experience in a Multi-State University <i>Dilawar Grewal The University of the South Pacific Liz Bare LH Martin Institute</i> |
| 2.25pm – 3.15pm | | Concurrent Session D | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | Student Experience | Facilities Management | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| Is it Time to Throw Innovation in the FM Dustbin <i>Donald Macdonald Sw19</i> | Achieving Effective Change Management through a Dynamic Communication Strategy <i>Ann Cheryl Armstrong, University of Western Sydney</i> | The Vertical Campus - Lessons & Speculations for Building Tall Universities <i>James Wilson Lyons</i> | Environment & Sustainability Plans & Policies: Solutions, Straight-Jackets or Meaningless Drivel? <i>Brigid Freeman University of Melbourne</i> | From Crisis to Leadership of Self: Motivation, Positivity and Empowerment in the Workplace <i>Katy Greenland University of Melbourne</i> | Problem Child to Star Pupil - RMIT's New Academic Street, a Creative Refurbishment <i>Edward Berry Lyons</i> | Why Wait for Technology? Reasons for Continuous Process Improvement <i>Ben Norman Tania Carrubba Monash University</i> |
| 3.15pm – 3.45pm | | AFTERNOON REFRESHMENTS | | | | |
| 3.45pm – 3.50pm | Sponsors' Speak Easy <i>Campus Living Villages Steve Nobbs</i> | | | | |  |
| 3.50pm – 4.40pm | Keynote Speaker <i>Turia Pitt</i> | | | | |  |
| 4.40pm – 4.50pm | ATEM Speakeasy | | | | |  |
| 5.00pm | Close of Day 1 | | | | | |
| 6.00pm – 9.30pm | ATEM Awards Night <i>Innovation Campus, University of Wollongong</i> | | | | |  |
| 7.00pm – 11.00pm | TEFMA Awards Dinner <i>City Beach Function Centre</i> | | | | |  |

Tuesday 1 September

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| 6.30am | Registration Desk Opens |
| 7.30am – 9.00am | ATEM Breakfast <i>Admirals</i> |
| 8.00am – 9.00am | TEFMA AGM <i>Pacific Room</i> |



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| 9.10am – 9.20am | Welcome to the Day & Housekeeping |
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| 9.20am – 10.10am | Keynote Speaker <i>David Bartlett</i> <i>Director, Explor Consulting</i> |
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| 10.10am – 10.20am | Sponsors' Speak Easy <i>Gregory Hanna Root Projects</i> |
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| 10.20am – 10.50am | MORNING REFRESHMENTS |
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| 10.50am – 11.40am | Concurrent Session E |
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| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
|------------------------------|---|--|---|---|---|---|
| Facilities Management | ATEM | Facilities Management | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| TEFMA International Partners | Corporate Governance in the Higher Education Sector: Optimizing the Contributions of University Councils to Universities in Papua New Guinea <i>Lisa Larry</i> <i>Office of Higher Education</i> <i>Papua New Guinea</i> | One Client, One Project Manager, One Builder, Three Procurement Approaches to Provide Best Value for Money <i>Robert Hickson</i> <i>Capital Insight</i> <i>Eddie Swat</i> <i>University of New South Wales</i> | Macquarie University Energy Audits - Using Big Data <i>Shane Esmore</i> <i>Umow Lai</i> | Getting to the Promised Land: ACU's Leadership Model for Achieving Service Excellence <i>William McKendry,</i> <i>Nicole Van de Gard</i> <i>Australian Catholic University</i> | The Role of the Applicant Experience in a Competitive Environment <i>Elizabeth Bishara</i> <i>Auckland University of Technology</i> | Getting the Balance Right Between Student Self-Service & the Personal Touch: Meeting Evolving Student Expectations? <i>Lucy Schulz,</i> <i>Elica Todorovski</i> <i>Deakin University</i> |

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| 11.45am – 12.35pm | Concurrent Session F |
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| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
|---|--|---|---|--|---|---|
| Facilities Management | ATEM | Facilities Management | Environment & Sustainability | Leadership | Student Experience | Technology & Process Innovation |
| Showcasing Sustainability Excellence <i>Sue Hopkins</i> <i>Australasian Campuses</i> <i>Towards Sustainability,</i> <i>Corey Peterson</i> <i>University of Tasmania,</i> <i>Paul Camilleri</i> <i>University of the Sunshine Coast</i> | Current Practice in Academic Workload Allocation Processes in Australia <i>Richard Watson</i> <i>University of Southern Queensland</i> | How Does Strategic Asset Management Planning Influence Campus Master Planning? <i>Julie Rich</i> <i>University of Newcastle</i> | Leading Research & Teaching Outcomes Through the UNSW Bio-Medical Precinct <i>Fiona Larkin</i> <i>Root Projects Australia</i> <i>Geoffrey Leeson</i> <i>University of New South Wales</i> | Take the Lead in Your Professional Development: Applying for Scholarships & Awards <i>Tanya Rubin</i> <i>Susan Hudson</i> <i>University of Western Sydney</i> | Enhancing the Student Experience through Service Excellence <i>Kathy Carey</i> <i>University of Southern Queensland</i> | BIM and Collaboration Get Results <i>Jonathan De Puit,</i> <i>Jan Goetze</i> <i>Hindmarsh</i> <i>Christopher Mouflard</i> <i>Trimble Buildings</i> |

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| 12.35pm – 1.30pm | | LUNCH | | | | |
| 1.30pm – 2.20pm | | Concurrent Session G | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | Leadership | Facilities Management | Internationalisation | Leadership | Student Experience | Technology & Process Innovation |
| Is "The New Academic Workplace" an Oxymoron? Reviewing the Scholarly Evidence-Based Literature to Inform Transformative Planning and Design | Developing a Competitive Edge Through a 'Flipped' Approach to Change | Let Me Be Frank: Relocating the UTS Business School to its New Home, The Gehry Designed Dr Chau Chak Wing Building | How Well Are You Selling The Sustainability Achievements Of Your University? | The Introduction of Research Impact Library Advisory Service: A Case Study in Change Management at the University of Melbourne | X-factor UOW: Student Co-curricular Learning Experiences | Learning Designs to Accelerate and Deepen Learning: The Use of 3-D Immersive Visualisation |
| <i>Kenn Fisher University of Melbourne Georgia Singleton Woods Bagot</i> | <i>Dianne Van Eck, Dr Judy Szekeres DVE Business Solutions</i> | <i>Paul Sztelma Craig Lord University of Technology Sydney</i> | <i>Jeffrey Robinson Aurecon</i> | <i>Peta Humphreys University of Melbourne</i> | <i>Alexandra McPaul University of Wollongong</i> | <i>Kylie Readman, University of the Sunshine Coast</i> |
| 2.25pm – 3.15pm | | Concurrent Session H | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | Leadership | Facilities Management | Internationalisation | Leadership | Student Experience | Technology & Process Innovation |
| Differentiating through Vision. New Health Training Facilities for a Second Generation University | Contested Strategic Planning Landscapes: Reflections from the Professoriate & the Executive | Using Big Data to Optimise Tertiary Education Facility Operations | International Collaborations with AUT's School of Computer & Mathematical Sciences: Achievements & Challenges | Examining the UK University Model in a Deregulated Environment | Student Early Experience of Using ePortfolios | Collaborating to Solve Wicked Problems. Are we Willing? |
| <i>David Leece Billard Leece Partnership</i> | <i>Tess Howes Sydney University</i> | <i>Cara Ryan Schneider Electric</i> | <i>Frances Billot Auckland University of Technology</i> | <i>Conal Newland Martin Hadland JLL</i> | <i>Christine Slade University of the Sunshine Coast</i> | <i>Carol Harding Australian Innovation Research Centre Heather Davis LH Martin Institute</i> |
| 3.15pm – 4.15pm | | AFTERNOON REFRESHMENTS | | | | |
| 4.15pm – 4.20pm | | Sponsors' Speak Easy <i>Umow lai</i> | | | | |
| 4.20pm – 5.10pm | | Keynote Speaker <i>The Hon. Julia Gillard 27th Prime Minister of Australia</i> | | | | |
| 5.10pm | | Close of Day 2 | | | | |
| 5.30pm | | Sponsors' & Exhibitors' Thank You Function (Invitation Only) <i>Pepe's Bar</i> | | | | |
| 6.30pm | | ATEM Ghosts Soiree | | | | |



Wednesday 2 September

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| 7.00am | Registration Desk Opens |
| 8.30am – 8.40am | Welcome to the Day & Housekeeping |
| 8.40am – 8.50am | TEFMA Speak Easy |
| 8.50am – 9.40am | Keynote Speaker <i>Dr Stephen Weller</i> <i>Chief Operating Officer and Deputy Vice-Chancellor (Administration) at Australian Catholic University</i> |
| 9.40am – 9.45am | Sponsor Speak Easy <i>Capital Insight</i> |



9.45am – 10.15am MORNING REFRESHMENTS


10.15am – 11.05am Concurrent Session I

| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
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| Facilities Management | Leadership | Facilities Management | Internationalisation | Leadership | Student Experience | Technology & Process Innovation |
| Our Journey to Asset Management Excellence <i>David Francis</i> <i>Liz Topolcsanyi</i> <i>Programmed Facility Management</i> | Going Global: Leading Locally, Leveraging Serendipity & Snowballing <i>Carroll Graham</i> <i>University of Technology Sydney</i> | Learning Space Forecast: Spatial Impact of the 2015 Horizon Report <i>Jo Dane, Sarah Ball</i> <i>Woods Bagot</i> | Giving Credit Where Credit is Due: Managing AQF Compliant Credit Assessment Processes Across Global Locations <i>Gerard Shanahan</i> <i>Suzanne Parker</i> <i>RMIT University</i> | What Do Academics Think of Professional Staff & What Should We Do About It? <i>Stephen Gray</i> <i>University of New South Wales</i> | The SSAF at UON: Challenges, Change, and Innovation <i>Trevor Gerdson</i> <i>University of Newcastle</i> | Going Agile in Student Administration Projects: A New Way of Working With IT Colleagues to Create Benefit for Students & the University <i>Maddy McMaster</i> <i>RMIT University</i> |

11.10am – 12noon Concurrent Session J

| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
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| Facilities Management | Leadership | Facilities Management | Internationalisation | Leadership | Student Experience | Technology & Process Innovation |
| How "SMART" is your Signage? Enhancing the Student Experience Through Physical & Digital Wayfinding Technologies <i>Bryce Hutchinson</i> <i>University Of Technology Sydney</i> <i>Stephen Minning</i> <i>Brandculture</i> | Why Did I Say Yes? My Year as the Enrolments Manager, Leader & Follower <i>Robyn Causley</i> <i>University of Western Sydney</i> | The Integrated Vocational & Higher Education Precinct: Improving Performance Through a Consolidated Built Environment <i>Shane Wood</i> <i>DWP Suturs</i> | Reaping the Benefits of Increased International RHD Enrolments in Engineering <i>Chanel Hopkinson</i> <i>Kirsten Dunnclyff</i> <i>University of Newcastle</i> | Effects of Leadership Styles on Employee Wellbeing & Organisational Outcomes at an Australian Regional University <i>Ataus Samad</i> <i>Central Queensland University</i> <i>Heather Davis</i> <i>LH Martin Institute</i> | Clear from the Start: Defining when Adjustment are Considered Reasonable Under the Disability Standards for Education <i>Kai Jensen,</i> <i>Rick Boffa</i> <i>RMIT University</i> | Higher Education Policy Technology & Process Innovation in Three Different Worlds: United States, New Zealand & Papua New Guinea <i>Brigid Freeman</i> <i>University of Melbourne</i> |

12noon – 1.00pm LUNCH

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|--|---|---|--|--|---|--|
| 1.00pm – 1.50pm | | Concurrent Session K | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | Leadership | Facilities Management | Internationalisation | Leadership | Student Experience | Technology & Process Innovation |
| Condition Driven Maintenance: Why Condition Isn't the Be All and End All | Coaching: A Way Forward Through Collaborative Empowerment | Designing Facilities to Enhance the Student Clinical Placement Experience | Regional Insights into Campus Development | A Leadership Challenge Shared = Success | Managing a MOCC: Reflections on a Year of Coordinating a Massive On-Campus Course | Campus of the Future |
| <i>Michael McCosker Assetic Glenn Angus Deakin University</i> | <i>Linda Thompson University of Auckland</i> | <i>Benjamin Cleveland University of Melbourne Tara Veldman Billard Leece Partnership</i> | <i>Mike Walsh JLL</i> | <i>Joanne Austin, Fiona Spurrell Swinburne University of Technology</i> | <i>Mary-Rose Adkins University of the Sunshine Coast</i> | <i>Anne Kovachevich Arup</i> |
| 1.55pm – 2.45pm | | Concurrent Session L | | | | |
| Session 1 Kembla Room | Session 2 Keira Room | Session 3 Belmore Room | Session 4 Norfolk Room 2 | Session 5 Pacific Room | Session 6 Boardroom 1 | Session 7 Admirals |
| Facilities Management | Leadership | Environment & Sustainability | Internationalisation | Leadership | Student Experience | Internationalisation |
| Contractor Panels for FM - The Solution to Maximising the Efficiency of Compliant Engagement - Reducing Costs & Optimising Outcomes | I Think I Can: I Learnt I Could: How the Take Up of Personal Leadership Can Influence an International Institution | University of Melbourne's Arts West Redevelopment - A Case Study in Value-for-Money Sustainability | Australia 2030 - The Lucky Country or The Plucky Country? | Leadership Development in Increasingly Global & Competitive Tertiary Education Environments: The Case of eLAMP Examined with an Organisational Development Lens | Enhancing the Student Experience through UWS Summer | G20 Brisbane Meetings – International Engagement for Universities |
| <i>Scott Alden DLA Piper Mick Serena DCWC SAFM Russell Vicar University of Melbourne</i> | <i>Mary-Louise Huppertz Margaret Ruwoldt University of Melbourne</i> | <i>Gerard Healey Arup Tom Dean Slattery</i> | <i>Mark Brodsky University of Melbourne</i> | <i>Tony Brown Curtin University Heather Davis LH Martin Institute</i> | <i>Ann Cheryl Armstrong, Katrina White University of Western Sydney</i> | <i>Melanie O'Toole Griffith University</i> |
| 3.2.45pm – 3.15pm | | AFTERNOON REFRESHMENTS | | | | |
| 3.15pm – 3.20pm | Sponsor Speak Easy <i>AG Coombs</i> | | | | | |
| 3.20pm – 4.10pm | Keynote Speaker <i>Brad Smith</i> <i>Director, braaap</i> | | | | | |
| 4.10pm – 4.20pm | Launch of TEMC 2016 | | | | | |
| 4.20pm – 4.30pm | Conference Close and Thank You | | | | | |
| 7.00pm – 11.45pm | Conference Dinner Black Tie with a Twist <i>The Great Hall, University of Wollongong</i> | | | | | |
| Transfers will depart the Novotel Wollongong at 6.45pm | | | | | | |
| | | | | WOODS BAGOT |  WILDE AND WOOLLARD | |